



Missouri Department of Health and Senior Services

P.O. Box 570, Jefferson City, MO 65102-0570 Phone: 573-526-8523 FAX: 573-526-8797
RELAY MISSOURI for Hearing and Speech Impaired 1-800-735-2966 VOICE 1-800-735-2466

Peter Lyskowski
Director



Jeremiah W. (Jay) Nixon
Governor

December 6, 2016

**MEMORANDUM FOR KRISTEN L. EDWARDS, SECTION ADMINISTRATOR
SECTION FOR LONG-TERM CARE REGULATION**

FROM: Laura Morts, Program Manager *LM*
Section for Long-Term Care Regulation

RE: Fact Sheet

Levering Regional Health Care Center
1734 Market St
Hannibal, MO 63401

Administrator/Manager -- Angela Logsdon
Operator -- Levering Regional Health Care Center, LLC
Registered Agent -- Robert Craddick

35-Bed, Residential Care Facility

Class I Notice of Noncompliance:

A complaint investigation was completed on 11/18/2016. Facility staff failed to provide protective oversight for one resident, who resided on the third floor of the Residential Care Facility (RCF) locked unit and identified as at risk for elopement. Facility staff failed to complete hourly face checks on the resident between 11:00 P.M. on 11/16/16 and 6:00 A.M. on 11/17/16. At approximately 6:00 A.M. on 11/17/16, staff were unable to locate the resident. Staff discovered the resident three stories below (outside) his/her room window in the alley behind the facility. Staff discovered the resident used a tool (channel locks) to manipulate the window security devices and pry the window frame to open the window. Staff discovered the resident used a co-ax cable wire to lower himself/herself out the window, the cable snapped and the resident fell to his/her death. Staff also failed to check the resident for contraband (tools) when the resident returned from an outside day program on 11/16/16.

State Senator -- Brian Munzlinger
State Representative -- Lindell Shumake

cc: Dean Linneman, BNHA, CRU, Lieutenant Governor's Office, Central Files, Health Education Unit, SLCR Region 5, DSDS Region 5, Ombudsman, Family Support Division, DMH, VA Medical Center, LTC Associations, Survey and Compliance



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Robert Craddick, Registered Agent
Levering Regional Health Care Center, LLC
1869 Craig Parks Ct
St. Louis, MO 63146

UPS- 1Z A33 9F3 03 9867 9428

Angela Logsdon, Administrator
Levering Regional Health Care Center
1734 Market St
Hannibal, MO 63401

UPS- 1Z A33 9F3 03 9729 7413

Dear Mr. Craddick and Ms. Logsdon:

The Section for Long-Term Care Regulation (SLCR) is required by Section 198.029, RSMo, to immediately issue a Notice of Noncompliance when it finds a violation or violations in a facility which present either an imminent danger to the health, safety or welfare of any resident or a substantial probability that death or serious harm would result. The SLCR issued such a Notice of Noncompliance to Levering Regional Health Care Center based on the Class I violation found during the complaint investigation completed 11/18/2016. The SLCR informed you of the Class I violation, in writing, and in an exit interview on 11/18/2016. The Class I violation cited during the complaint investigation is listed in the enclosed Statement of Deficiencies.

The SLCR has reviewed the available information and determined that although the conditions in your facility constituted Class I at the time of the complaint investigation, the deficiency was found to be lowered to a Class II prior to exit. Even though the Class I violation was lowered to a Class II prior to exit, the facility may still face liability for a Class I Civil Monetary Penalty pursuant to 198.067 RSMo.

You must submit an acceptable plan of correction for the Class II violation within ten (10) working days of your receipt of the Statement of Deficiencies to the SLCR Region 5, 1716 Prospect Drive, Ste. C, Macon, MO 63552. Your Plan of Correction MUST NOT INCLUDE THE NAMES OF RESIDENTS. In addition, your plan of correction should not include other resident specific information such as medical records.

Representatives of the SLCR will monitor the facility until further notice and will conduct a revisit in the near future to determine whether you are taking appropriate steps to address the violation. If at the time of the revisit the violation in the Notice of Noncompliance is found to be uncorrected, the SLCR may seek any sanctions and remedies provided by Section 198.066 and 198.067, RSMo, or may take any action authorized by law. In accordance with Section 198.067, RSMo, the SLCR may also refer this matter to the circuit court for consideration for a monetary penalty.

In accordance with Section 198.545, RSMo, you have one (1) opportunity to question cited deficiencies through an informal dispute resolution process. To be given such an

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opportunity, you are required to send your written request (separate from the plan of correction), along with the specific deficiencies being disputed, and an explanation of why you are disputing those deficiencies to:

Amy Rehard
Regional Manager
Region 5
1716 Prospect Drive, Ste. C
Macon, MO 63552

Lisa Steward
Primaris
200 N. Keene Street
Columbia, MO 65201
573-817-8300
lsteward@primaris.org

Please include a copy of the statement of deficiencies being disputed with your correspondence to Primaris.

This request must be sent during the same ten (10) calendar days you have for submitting a plan of correction for the cited deficiencies. The informal dispute resolution may be conducted by telephone, in writing or in a face-to-face meeting. An incomplete informal dispute resolution process will not delay the effective date of any enforcement action.

As required by Section 198.029, RSMo, the SLCR will make public the fact that a Notice of Noncompliance was issued and will send copies of the notice to appropriate government agencies. Section 198.029.3, RSMo, requires that this Notice of Noncompliance and the latest inspection report be posted in a conspicuous location at the facility. Please note that based on the fact that the deficiency was found to be lowered to a Class II prior to exit, you will receive no further notification regarding the lowering of the classification of the deficiency.

If you have any questions, please contact Laura Morts, Program Manager, at 573/526-7889 for assistance.

Sincerely,



Kristen L. Edwards, Administrator
Section for Long-Term Care Regulation

KE/hh/sw

Enclosure

cc: Lieutenant Governor's Office
Division of Family Services/IM
Department of Mental Health
Central Files
Area Hospitals Marion
LTC Associations